

AMW Vacay Terms and Conditions

Please Read Carefully

The AMW Vacay Private Ltd ('the Company', 'we', 'us' and 'our') accepts bookings subject to the following conditions. We wanted to inform that these conditions will be applicable only for tour arrangements booked by the clients with the company. Once you book your tickets with us, it means that you have accepted our terms and conditions in a correct manner. All references in these conditions such as "booking", "tour" or arrangements mean the tour arrangements and do not specify anything particular. Please ensure to read over the terms and conditions on our website to get a clear idea of the respective rights.

1. Your Tour Contract

The contract placed between the Client and Company (between "you" and "our company") is important to us. We assure that the contract placed between us will not be revealed to any private third parties. AMW Vacay will stand with their customers in matters of any dispute or claim arising between us. However, we are not responsible for problems caused in your own matters or personal issues. No employee in the company other than the director of AMW Vacay has the right to vary or omit any of these terms. No promises will be offered for discounts and promotions unless made in written form.

2. Secure your Booking

To secure the booking, AMW Vacay requests customers to pay a minimum deposit amount. This is mandatory for all tour packages, and sometimes a higher deposit may be required to cover payment conditions. You need to read the booking conditions and general information of the selected tour packages. Any doubts regarding the booking process can be clarified over the phone or by email at info@amwvacay.com. The tour company shall assist you in all tour-related matters.

3. Payment for your Tour

After the deposit, you are required to pay the balance amount within a period of one week. In certain cases, full payment may be required earlier before the start of the holiday. The "balance due date" will be communicated to the customer during direct contact at our office or via email. In case of non-payment, the tour company has the right to cancel your booking at any time.

Account Details

- Account No:
- Account Name:

- Account Type:
- Bank:
- IFSC Code:

All payments should be made only to this account and not to any other accounts or GPay numbers.

4. Change in Booking

If you wish to make any changes to your booking, you are requested to visit our branch office directly with your receipts. Changes will be made only under certain emergency conditions. We do not entertain repeated changes. Only minor changes are allowed and are subject to specific conditions.

5. Cancellation of Booking

Cancellation of booking is allowed but depends on the situation. You have the right to cancel tickets under certain circumstances. You must inform us via call or email before a stipulated time period. Cancellation charges may apply in some cases. Please note that the amount paid may not be refunded in certain situations.

6. Complaints

If you have any complaints regarding holiday arrangements, you may contact us at **info@amwvacay.com**. We value your feedback and will address complaints to the best of our ability. Please specify the nature of your complaint in the email. Our customer service team will respond within 24 hours.

7. Our Responsibility for your Tour

We ensure that all holiday arrangements are handled with great care and attention. AMW Vacay is responsible for our employees, agents, and suppliers during the course of travel. However, we are not responsible for any criminal or violent acts that may occur during the trip. Customers are advised to act responsibly and avoid illegal activities during their journey.

8. Brochure / Website / Advertising

The information provided on our website, brochures, itineraries, and other advertising materials is intended to be clear and accurate. However, errors may occasionally occur, and

information may change at any time. We request all customers to review the terms and conditions at the time of booking. For any clarifications, please contact us at info@amwvacay.com.

9. No Smoking Policy

We request all customers to refrain from smoking during travel. Smoking is harmful to you and others. Smoking is strictly prohibited in vehicles.

(Please read the terms and conditions carefully as they define your rights. Accepting these terms ensures a safe and pleasant journey.)